



**HIGHWAYS AND TRANSPORT  
SCRUTINY COMMITTEE  
13 JULY 2015**

**PRESENT: COUNCILLOR M BROOKES (CHAIRMAN)**

Councillors A G Hagues (Vice-Chairman), M G Allan, D Brailsford, K J Clarke, R L Foulkes, R J Hunter-Clarke, J R Marriott, Mrs A M Newton, A H Turner MBE JP and G J Ellis

Councillors: R G Davies, R G Fairman, S F Kinch, C Pain and Mrs A E Reynolds attended the meeting as observers

Officers in attendance:-

Dave Clark, Paul Little (Network Manager North), Paul Rusted (Infrastructure Commissioner), Satish Shah (Network Manager South), Louise Tyers (Scrutiny Officer), Steve Willis (Chief Operating Officer), Rachel Wilson (Democratic Services Officer) and Zoe Butler (Serco - Head of Customer Service Centre)

13 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillor N M Murray.

The Chief Executive reported that having received notice under Regulation 13 of the Local Government (Committees and Political Groups) Regulations 1990, he had appointed Councillor G J Ellis as a replacement member on the Committee in place of Councillor N M Murray for this meeting only.

14 DECLARATIONS OF COUNCILLORS' INTERESTS

There were no declarations of interest at this point in the meeting.

15 MINUTES OF THE MEETING HELD ON 1 JUNE 2015

RESOLVED

That the minutes of the meeting held on 1 June 2015 be signed by the Chairman as a correct record.

16 ANNOUNCEMENTS BY THE EXECUTIVE COUNCILLOR FOR HIGHWAYS, TRANSPORT AND IT, CHIEF OPERATING OFFICER AND INFRASTRUCTURE COMMISSIONER

No announcements were made by the Executive Councillor for Highways, Transport and IT or the Chief Operating Officer.

17 HIGHWAYS SURFACE TREATMENTS

The Committee received a report which provided information regarding the surface treatments used to maintain the highways network and their contribution to delivering the strategy outlined in the Transport Asset Management Plan.

Prior to consideration of the report, the Chairman advised that Mr Brian Dinsdale, who presented a petition to the meeting of the County Council in December 2014 about issues relating to surface dressing around Burgh le Marsh had been invited to address the Committee. Councillor C Pain, as the local member for Burgh le Marsh had also been invited to address the Committee.

Mr Dinsdale addressed the Committee and reported that a number of local residents in Burgh Le Marsh were dissatisfied with the amount of noise following the application of the surface treatment to the Burgh Le Marsh bypass in 2014. Reference was also made to two noise surveys which had been carried out, the results of which were not supported by residents who claimed they were inaccurate.

Members were guided through the report and were informed that surface treatments were used extensively on the Lincolnshire highways network to protect carriageways from the ingress of water and to improve the texture and skidding resistance of the running surface. This was a more sustainable and cost effective approach than allowing roads to deteriorate to a poor condition which required more costly intervention. It was noted that in Lincolnshire there were 3 main types of treatment used which were:

- Single layer surface dressing;
- "Racked in " surface dressing;
- Slurry sealing;

Which form of treatment was used was generally determined by the levels of traffic which used the road. It was noted that these products and processes would not improve the 'ride quality' of the surface, but, by preventing the ingress of water they would extend the structural life of pavements and highways by reducing deterioration.

Councillor Pain, local member for Burgh Le Marsh also addressed the Committee supporting the views of the residents in relation to the noise produced by the bypass, and that the use of a 14/6mm surface treatment was unsuitable for the Burgh le Marsh bypass.

Members of the Committee were provided with the opportunity to ask questions to the officers present in relation to the information contained within the report and some of the points raised during discussion included the following;

- It was noted that if 14/6mm surface dressing was applied, a 10/6mm treatment could be applied at a later date, in total extending the life of the road up to 18 years;

- It was acknowledged that these treatments were used to provide longevity to the roads;
- It was considered important that the County Council had a policy for surface treatments and that it made the best use of available resources;
- It was not possible to carry out a noise survey before every section of surface treatment work took place;
- It was confirmed that different surface treatments did have different noise values, but it was difficult to get a standard for noise;
- Members were advised that in terms of the difference in noise between surface treatments they should fall into the negligible category. However, it was noted that the potential for noise was taken into consideration when determining the most appropriate surface treatment;
- The results of noise levels surveys would rarely outweigh the other engineering considerations;
- It was reported that in recent years only 3 substantive complaints in relation to noise caused by surface treatments had been received, and one of those was from the residents of Burgh le Marsh;
- Members were advised that the results of the noise surveys which were carried out in Burgh Le Marsh were within what were regarded as acceptable levels. However, it was reported that Burgh Le Marsh Town Council had commissioned their own independent noise survey which would be carried out over three days;
- Clarification was sought in relation to the complaint received from Hatton, where the same 14/6mm chippings were used. It was reported that when the site was examined, it was acknowledged that a smaller sized chipping should have been used due to the proximity of nearby properties;
- Noise, and the calculation of it, was very complicated, and in certain environmental conditions adjustments needed to be made;
- All materials used on the roads were tested prior to use, and all complied with the criteria set out. Members were advised that through a Freedom of Information request Mr Dinsdale had been supplied with copies of the test certificates for all materials used in Burgh le Marsh;
- The alleged deduction of 3 decibels from the results of one of the noise surveys would be followed up;
- Concerns were raised regarding the allegations against the professionalism of County Council officers which had been made by Mr Dinsdale during his address to the Committee. Members were assured that these would be followed up;
- A member commented that they considered the building of the Burgh le Marsh bypass to be one of the big achievements of the County Council in the early 2000's;
- Members expressed their disappointment with some of the language used by Mr Dinsdale when referring to officers and the County Council and also that the town council appeared to be accusing an officer of being dishonest;
- It was suggested that as summer was approaching, the issues in relation to Burgh le Marsh should be put on hold until the autumn when they could be considered again by the Committee;
- It was queried how far away from the road the noise was heard?

- It was commented that if the readings which were taken during the noise survey were within tolerance, they should be accepted;
- It was noted that not all authorities which had been contacted by Councillor Pain had stated that they did not use 14/6mm surface treatment;
- One of the biggest issues with surface treatment was chipped windscreens, and so to minimise the risk of this contractors would use smaller chippings. Members were advised that of those authorities who had stated that they did not use 14/6mm chippings, many used contractors to design the road. This was confirmed as being true for one of Lincolnshire's neighbouring authorities by one of the committee members;
- It was commented that, with the exception of Councillor Allan, the majority of councillors were not highways experts and so it was important to listen to the advice of the professionals who made these types of decision;
- It was important to note that when people heard something they did not like, it did not mean it was wrong. All decisions in relation to highways were based on sound engineering advice;
- It was commented that Lincolnshire was fortunate to have its own laboratory available which was an extremely useful and valuable resource;
- It was noted that councillors did have faith in the officer team;
- It was commented that a lot of surface dressing had been carried out on the A15 between Lincoln and Peterborough which was done very successfully, and it was queried what sized chipping had been used. Officers agreed to find out this information;
- It was confirmed that 3-4 samples of road surface would be tested by the lab for a road the length of the Burgh Le Marsh bypass;
- It was queried whether, if the noise of the bypass was considered by residents to be too much, had officers considered putting a temporary speed limit on the road until the surface had bedded down. Members were advised that officers were now waiting for the results of the Town Council's noise survey, and if that indicated that levels were unsuitable, then this was one option which could be considered. However, there would then be the issue of enforcement;
- It was commented that there were unhappy residents, and it was their perception that the noise levels on the road had increased, and so it was queried what the county council could do about it in the short and long term;
- There had been some serious allegations made against officers, which members commented, they found hard to believe, but would still need to be investigated by senior officers. The Chairman advised that he would be taking this issue up with the Monitoring Officer after the meeting;
- Members were reminded that the paper was about the countywide policy for surface treatments, and if the treatment applied to the Burgh le Marsh bypass conformed with the Policy, it was not seen what could be done;
- A member queried what the residents expected from the County Council to resolve this, for the road to be resurfaced again, or a speed restriction, and commented that he would be unhappy if the road was resurfaced as it would mean that work on other roads which needed surface treatments would not be able to be carried out;

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- It was noted that as the summer was approaching, there would be a whole season of holiday makers travelling up and down the road which would help to embed the chippings;
- It was suggested that the issue with Burgh le Marsh should be brought back to the meeting in September 2015 as this would enable an opportunity for further investigations to take place and also allow time for the Town Council's noise survey to be undertaken;
- It was noted that readings were now being taken on selected sites prior to next year's surface treatment works being carried out;
- To put in a traffic regulation order on the bypass, there would need to be a consultation;
- Members commented that surface treatment works were a cost effective way of improving the life of roads;
- In relation to the previous noise survey's which had been carried out, Councillor Pain explained that residents found them to be inadequate due to the location of the first one, and during the second survey the wind speed averaged 11-13 mph, and it was reported that any wind speed over 5mph made the results invalid. It was believed that an additional sound test over a three day period was required. Councillor Pain agreed that bringing a report back in the autumn was sensible, but would also like officers to look at implementing a temporary speed restriction of 40mph;
- It was queried whether the same surface treatment would be used on the Lincoln Eastern Bypass when it was built as had been used in Burgh le Marsh;
- It was commented that it was believed that the County Council's policy in relation to surface treatments was sound, and that Burgh le Marsh was a separate issue;
- It was acknowledged that the residents of Burgh le Marsh were displeased with the noise levels, but this would be dealt with the future once the results of the independent noise survey had been received.

RESOLVED

1. That the Committee consider Lincolnshire County Council's policy in relation to Highway Surface Dressing to be sound;
2. That the Committee receive a further update in the autumn on the issues raised in relation to Burgh le Marsh once the results of the independent noise survey had been received.

18     WAIVER PERMITS - PARKING ENFORCEMENT

Consideration was given to a report which outlined details of a request for waiver permits to be granted to Volunteer Emergency Service Personnel to allow for parking of vehicles in restricted parking areas.

Members were reminded that a motion was submitted to the County Council on 15 May 2015 by Councillor Mrs Reynolds, which proposed that Waiver Permits should be granted to Volunteer Lifeboat Crew members. It was resolved that the matter be referred to this Committee and the Portfolio Holder for consideration.

Councillor Mrs Reynolds was in attendance at the meeting to address the Committee and explain why it was important that these permits were granted. She thanked Councillor Davies, Executive Councillor for Highways, Transport and IT for visiting Mablethorpe.

Members of the Committee were provided with the opportunity to ask questions to the officers present in relation to the information contained within the report and some of the points raised during discussion included the following:

- It was suggested whether the criteria for requests for waivers was correct, and if it needed to be re-examined;
- There were not always enough designated spaces available outside the lifeboat station, would it be possible to increase this number?
- Members were advised that the Council used to issue permits to the lifeboat station which provided an exemption in designated areas. It was noted that there was no reason that this practice could not be re-started;
- There was a need to be clear about what the issue was, as there was confusion regarding whether the issue was regarding volunteers requesting permits so they could park closer to their homes, or whether it was about volunteers not being able to park once they reached the lifeboat station;
- It was noted that the issuing of a waiver permit was not necessarily the answer to these parking issues, as it would not guarantee a parking space where it was required;
- The Portfolio Holder informed members that he had visited the site, and there were two issues, the main issue was that there was limited parking available near the lifeboat station, and he was exploring with officers the possibility of removing the yellow lines. The second issue was in terms of Civil Parking Enforcement, as officers had no discretion, if cars were parked in areas with parking restrictions, they had to issue a ticket;
- It was suggested whether a task and finish group should be set up to look at all aspects of granting waivers;
- There was a need for this issue to be taken up with the relevant officer;
- It was commented that if the yellow lines were removed, it would become a parking 'free for all';
- It was noted that the RNLI was a blue light service emergency service, and once they were called every second counted, and anything that could be done to speed up their response time should be supported;
- There was support for issuing the volunteers with parking waivers;
- It was queried whether this would encourage others to request similar permits, for example, retained fire fighters;

It was proposed that the council re-instate the policy of issuing permits to the lifeboat station to allow volunteers to park close to the lifeboat station.

#### RESOLVED

That the policy to issue parking permits to the Lifeboat Station at Mablethorpe be re-instated.

**19**     A17/A151 PEPPERMINT JUNCTION, HOLBEACH

The Committee received a report which set out the progress towards the delivery of a roundabout at the A17/A151 Peppermint Junction in Holbeach. The report provided some history to the project and set out the next stages towards delivery. It also identified the ambition to deliver a wider scheme to create a dual-carriageway link on the A17.

Members were advised that the opportunity to fund a roundabout had come forward through the Greater Lincolnshire Local Enterprise Partnership (GLLEP), and in November 2014, a bid for funding from Growth Fund 2 was submitted which was for part funding towards the roundabout and linked this firmly with the growth that the improvements could release. It was expected that delivery of the roundabout would improve road safety and traffic problems; provide access to up to 20 hectares of commercial land, in the form of a Food Enterprise Zone (FEZ); provide access to land for up to 1,000 dwellings between the A151 and Holbeach; and potentially release planning consent for a residential development to the south of Holbeach.

It was noted that the GLLEP funding would amount to £2.415m towards a current estimate of £4m, with a further £1m anticipated to come from local developers through Section 106 agreements, with the remaining £0.6m funded by the Council. However, the GLLEP funding may only become available in 2020/21. Therefore, delivery of the junction based on the current programme would require an element of forward-funding from the Council, with pay-back from the GLLEP in a future year.

It was noted that at the time of writing of the report, it was proposed to hold the public consultation alongside the consultation for the housing development. However, the housing development consultation has since been postponed therefore it was now proposed that the consultation would start in September 2015 in order to avoid the school holiday period.

Members were provided with the opportunity to ask questions to the officers present in relation to the information contained within the report and some of the points raised during discussion included the following;

- This was a most welcome scheme;
- Members were pleased to see this item on the agenda;
- It was commented that if a builder was likely to get outline planning permission for 900 houses, it was sensible that they should make a contribution to the scheme;
- Concerns were raised regarding traffic issues which may be caused by having a small amount of dual carriageway road between the two roundabouts. It was acknowledged that there was a risk that when the junctions were running at capacity there may be a problem for a short part of the day, but the overall benefits of the scheme would outweigh this;
- It was commented that proposals to increase capacity on the highways network should always be supported;
- There was a need to ensure that developers made the necessary contributions to these schemes and that that money was spent locally;

- A public inquiry was not expected for a scheme such as this. If there was one, it would not prevent delivery of the scheme but it would mean officers would need to reconsider the start date;
- It was hoped that this development would help to drive the South east Lincolnshire Local Plan.

## RESOLVED

1. That the report relating to the A17/A151 Peppermint Junction be noted;
2. That the comments made be taken into account during future design stages.

20 ENHANCING OUR USERS' EXPERIENCE

Consideration was given to a report which briefed the Committee on actions being taken to enhance the experience of customers with regard to the highways and transport service.

Members were advised that at the time of the Senior Management review in summer 2014, it was recognised that there a need to improve highways and transport services user experience. Recognising this need, the position of Network Manager South was allocated the County-wide responsibility for this. Since then, various reviews have highlighted the importance of Customer Engagement if Lincolnshire was to continue being a 'high performing' authority. This also had the potential of increasing reward funding received from the Department of Transport and positioned the authority to bid for other one-off funding opportunities.

It was noted that as part of the Future Delivery of Support Services Programme (FDSSP), a contract had been awarded to Serco which commenced on 1 April 2015. One element of this contract was customer Services Centre (CSC) provision. As part of the transition arrangements a number of highways and CSC staff had been working with Serco to develop a web based system called LAGAN which would transform the 'customer journey'. This system was launched on 18 June 2015. The system would enable members of the public to log in and report faults and then track how it progressed. A report would be brought to the Committee in December to update on the progress since the system was launched.

Zoe Butler, Head of Customer Services, provided the Committee with a demonstration of the LAGAN system. It was noted that the system was still in its first phase, once the GIS system had been upgraded more information on each local place would be available. Officers were looking into how the information on roadworks.org could be included with this system, and were hoping to establish a more proactive approach. There were approximately 100,000 contacts per year in the highways customer services team.

It was commented that the biggest frustration for members of the public was often not knowing what was happening once they had reported a fault. The aim of this system was to alleviate this issue by allowing people to be able to log in and see what progress had been made. They would also be able to track the progress of other



faults which had been reported. Members commented that this was a wonderful system and welcomed the report and would look forward to receiving the update in December.

RESOLVED

1. That the steps being taken to enhance the user experience be noted;
2. That a further report be brought back to the December 2015 meeting of the Committee.

21 LINCOLNSHIRE HIGHWAYS ALLIANCE UPDATE REPORT - JULY 2015

The Committee received a report which presented an update on progress with the Lincolnshire Highways Alliance, an Alliance between the County Council, Imtech, Mouchel and Kier. The Alliance delivered the majority of highways services through the Traffic Signals Term Contract, the Professional Services Contract and the Highway Works Term Contract. The Lincolnshire Highways Alliance was now in the sixth year of a potential contractual duration of 10 years. It was noted that changes to some of the indicators had been made in order to reflect changes in resources.

It was reported that overall performance for the Highways Works Term Contract, the Professional Services Contract and the Traffic Signals Term Contract remained in the upper quartile and had all outperformed Year 4 performance scores. Client performance had slipped from 73 to 68 mainly due to issues concerning the commitment of Compensation Events and the issuing of a large amount of variations at year end. The overall Alliance score remained at 42.

Members were also advised that the works for the Canwick Road Improvement Scheme had been completed with the upgrade of the Tidal Flow system and the signal junctions at Canwick Road with Washingborough Road and South Park Avenue. The Alliance continued to introduce innovative signals technology into Lincolnshire with the first RLCS crossing installation at Manthorpe Road in Grantham. It was also noted that over 30,898 potholes had been repaired and 72,516.5m<sup>2</sup> of carriageway patching at 182 sites had been carried out. A substantial surface dressing programme was well underway of around 3.3million square meters of carriageway or just over 400 miles of road to be treated. A programme of carriageway recycling which incorporated the use of 5,500 tonnes of tar bound planings had been completed. This had resulted in £750,000 of savings in disposal costs.

A number of major schemes were progressing towards the construction phase. Canwick Hill had been completed and Lincoln East-West Link was under construction. A tender to start the construction of a section of the Grantham Southern Relief Road was due to be released, and the Lincoln eastern Bypass was ready to go out to tender subject to a further Public Inquiry in August 2015. It was also reported that Boston's St Botolph's Footbridge had won in the medium project category of the Institution of Civil Engineers (ICE) East Midlands Merit Awards.

The Committee was provided with the opportunity to ask questions to the officers present in relation to the information contained within the report and some of the points raised during discussion included the following:

- It was queried whether any problems to compensation events were envisaged as a result of the introduction of Agresso;
- In relation to surface dressing it was considered important that residents were given enough notice that these works would be taken place. It was suggested that two weeks was common, but it should be a minimum standard of 1 week;
- There had been an issue with some surface dressing treatments sticking to tyres. However, a councillor commented that he had experienced this and it had been sorted out by one phone call to highways. There was a need to make people more aware of this solution;

RESOLVED

That the contents of the report be noted.

## 22 MAJOR SCHEMES UPDATE

The Committee received updates in relation to the following major schemes:

Lincoln Eastern Bypass – the Public Inquiry would be taking place on 11 August 2015. It was reported that the planning permission would run out on 10 June 2016. Officers were working with Network Rail to deliver the railway bridges.

Lincoln East West Link – there had been an archaeological discovery on site, but the finds were not as extensive as first thought, and officers were trying to put things in place to ensure this did not delay delivery of the road part of the scheme. It was noted that the scheme was slightly behind programme but other activities were in progress to get it back on track.

Lincoln footbridges – Network Rail had given an indication that they were not going to deliver the Brayford Wharf Bridge, but talks were ongoing.

Grantham Southern Relief Road – Phase 1 of the King 31 element of the scheme was out to tender. Final discussions with the landowner were still taking place. There were also ongoing changes to planning permission, some of which were around the changing of materials for the carriageway.

RESOLVED

That the update be noted.

23     CONSIDERATION OF EXEMPT INFORMATION

RESOLVED

That under Section 100(A)(4) of the Local Government Act 1972, the public and press be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12 of the Act.

24     GRANTHAM SOUTHERN RELIEF ROAD PROJECT AND KING 31 PHASE 1 CONTRACT AWARD

The Committee received a report which provided information in relation to the overall Grantham Southern Relief Road project and the King31 Phase 1 Contract Award which was due to be considered by the Executive Councillors for Highways, Transport and IT and Finance and Property on 23 July 2015.

Officers responded to a number of questions from members in relation to the scheme, and there was support from the Committee for this scheme.

RESOLVED

1. That the Committee support the recommendations to the Executive Councillors as set out in the report;
2. That the Committee pass on their support of the scheme to the Executive Councillors.

25     HIGHWAYS AND TRANSPORT SCRUTINY COMMITTEE WORK PROGRAMME

Consideration was given to a report which enabled the Committee to consider and comment on the content of its work programme for the coming year.

Members were advised that the following additional items would be listed on the work programme:

- Enhancing our users' experience – Update in December 2015
- Update on Burgh le Marsh (to be considered in the autumn)
- Sponsorship of roundabouts – to be considered at the meeting in September or October.

RESOLVED

That the work programme, and the additional items listed above be noted.

The meeting closed at 1.10 pm

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